



Surecall
Recruitment

TRUSTED RECRUITMENT
SOLUTIONS FOR THE TRANSPORT
& LOGISTICS SECTOR

DRIVING SUCCESS THROUGH TALENT SOLUTIONS

Our Experience

Established for over 20 years, we work closely with our logistics clients to provide staffing solutions which meet their needs.

Our Vision

We aspire to be the recruitment partner of choice for any transport or warehousing company seeking reliable and efficient staffing services.

Our Expertise

We aim to be the premier provider of permanent and temporary logistics talent, delivering outstanding service to clients and candidates. With a team of specialised recruiters who possess deep industry expertise, we ensure practical placements that drive long-term success.

Our Promise

We have a portfolio of blue-chip clients as a testimony of our ability to deliver what we promise



YOUR TRUSTED RECRUITMENT PARTNER

- **Proven Track Record** - We have successfully placed candidates in transport, warehousing and senior logistics roles for many years
- **Tailored Solutions** - We create customised staffing strategies to meet your needs.
- **Speed and Quality** - We deliver quickly without compromising the quality of our candidates or our services
- **Market Expertise** - We deeply understand the warehouse and transport & logistics industry and its evolving trends.



WE ARE SPECIALISTS ACROSS THE WHOLE TRANSPORT & LOGISTICS LANDSCAPE



ROAD HAULAGE



MAIL ORDER &
PARCEL DELIVERY



WAREHOUSING



FOOD & GROCERY
DISTRIBUTION



RETAIL DISTRIBUTION



WASTE MANAGEMENT
& RECYCLING



WATER MANAGEMENT

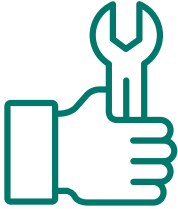


MOVIE MAKER LOGISTICS



SPECIALIST DRIVER
LOGISTICS

STAFF SUPPORT SERVICES WE PROVIDE



HANDS ON APPROACH



DEDICATED ACCOUNT
TEAM



24/7 SUPPORT



RAPID RESPONSE



CANDIDATE POOL
(25,000 PLUS)



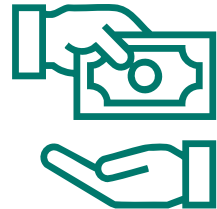
RIGOROUS WORKER
VETTING & COMPLIANCE



PRE-CALLING



INFRINGEMENT
MANAGEMENT (DRIVERS)



DEDICATED PAYROLL
SERVICES



REPORTING & ANALYTICS



HEAVY TECHNOLOGY
INVESTMENT



TAILORED SOLUTIONS

OUR RECRUITMENT PROCESSES ARE STREAMLINED TO DELIVER



OUR COMPLIANCE PROCESSES

We have invested heavily in ensuring we are fully compliant across all areas of our business.

- Addition of a dedicated Compliance Manager and team within the agency
- Existing processes and policies reviewed, and new ones added across the business periodically
- Automation of compliance management processes through implementation of Joined Up

To demonstrate our commitment to compliance we have recently passed several audits including,

- NHS Workforce Alliance and Crown Services
- Gangmasters and Labour Abuse (GLAA)
- SEDEX Supplier plus
- Cyber Essentials audit
- Crown Commercial Service



COMPREHENSIVE WORKER PRE-EMPLOYMENT PROCESS

- **Thorough Assessment** - Before representation on a client site, our workers undergo meticulous evaluations.
- **In-Person Interviews & Site Inductions** - Face-to-face interviews and site-specific inductions ensure alignment with client needs.
- **Document & Background Checks** - Verification of eligibility to work in the UK and comprehensive background assessments.
- **Driver Proficiency Testing** - Driver Tacho & Highway code tests to ensure driver competence.
- **Regular DVLA Checks** - Ongoing DVLA checks every 3 months for HGV and van delivery drivers.
- **Literacy and Numeracy Testing** - Industrial/warehouse staff selected based on numeracy and literacy tests to meet client expectations.
- **Professional References** - References from past employers available on request.
- **Customised Client Requirements** - Adaptable to client-specific background checks and requirements, including criminal record checks.
- **Safety and Security Assurance** - Our rigorous process ensures the safety and security of both clients and workers.



CANDIDATE MANAGEMENT

- **Bespoke Online System** - Heavy investment in a tailor-made registration, compliance and shift management system developed by Joined Up
- **Efficient App-Based Platform** - Enables seamless communication between candidates and agency staff
- **Comprehensive Candidate Profiling** - Candidates' complete profiles and answer specific questions to ensure UK eligibility and role suitability
- **Stringent Compliance Ratings** -Candidates rated out of 100% for compliance; below 100% means ineligibility for client employment
- **Automated Compliance Management** -Automated monitoring for renewals (e.g., medicals, driving licenses, working time directives) to maintain compliance.
- **Record-Keeping** - Flags for documenting work-related conduct issues, criminal history, or violent behaviour.
- **Face Recognition** - Automated clock-in/out systems for simplicity
- **Payroll** - Compatible with most payroll systems including e-tips/Magnit



REGULATED & ETHICAL SUPPLY

We are committed to responsible procurement in businesses and recognize that a collaborative approach is an effective way of driving ethical and sustainable improvements in global supply chains.

For this reason, we are members of and support several organizations including the following;

- Sedex
- Association of Labour Providers
- Recruitment and Employment Federation
- Achilles Network
- Road Haulage Association
- Gangmasters and Labour Abuse Authority
- Stronger Together



Responsible recruitment | Fair work | Free from exploitation





Should you seek additional information or have any inquiries, please feel free to reach out to us.

We look forward to the possibility of further collaboration with you.

Call 020 8441 3323

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